St Mary of the Angels Secondary College

Resetting your PAM Password

Step 1: Type **pam.smotanathalia.catholic.edu.au** into your
internet web browser
OR click on the Parent Access Module on the
College's website
www.smotanathalia.catholic.edu.au.
The Login screen will load.
Click on 'Forgot Password'.
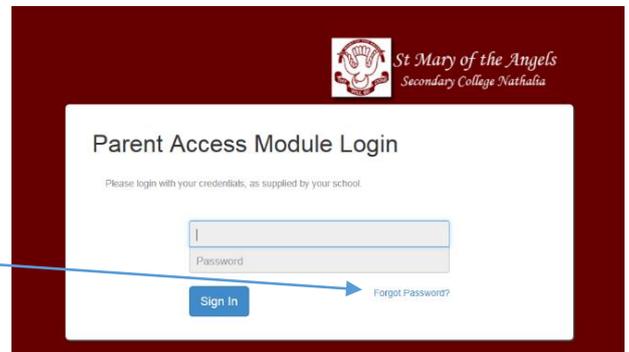
Step 2: Type your login name (this is usually your surname but
can include an initial) into the 'User Name' box
and click on 'Retrieve'.
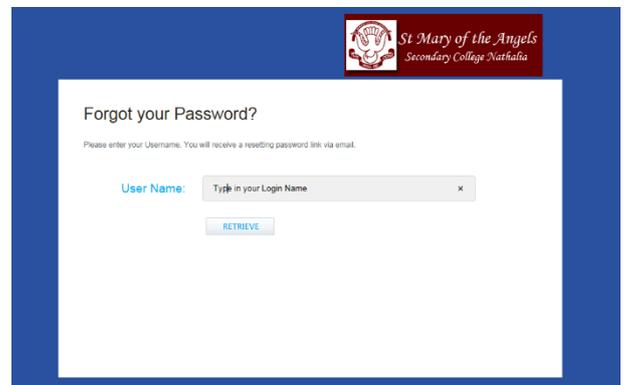
Step 3: If you had previously logged onto PAM and entered your preferred email into 'My Settings' you will receive the message 'Reset Password Email Sent' below. Now go to your email account and click on the link provided or copy and paste it into a web browser. The Password Reset page will open type your new password in both boxes and click save. Your password is case sensitive! Return to the PAM Login screen (you may need to refresh your page) and login.
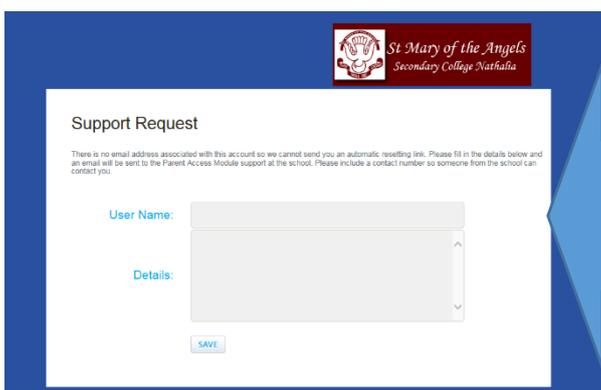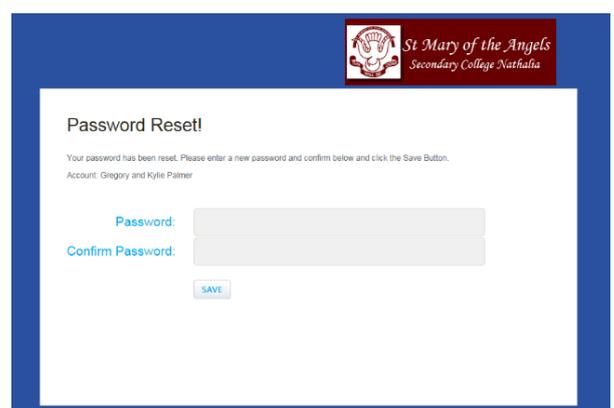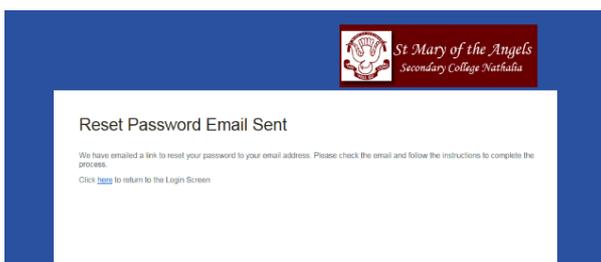
If you receive this message we do not have an email address in our PAM database for your family.
Please complete the support request with a message regarding your issue and click save.
**Please supply your preferred password in case you need to reset your password in the future.
A PAM support person will make contact to either reset your password or provide help with your difficulty.